

Parent Workshop: An Opportunity for Empowerment, Feedback, and Community Inclusion

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Background

- Since 2013, the clinical staff at the Rose F. Kennedy Children's Evaluation and Rehabilitation Center (CERC) at Albert Einstein College of Medicine has hosted an annual, full-day Parent Workshop.
- This workshop offers parents a platform to:
- Provide feedback
- Voice concerns
- Act as key stakeholders in program development at CERC
- The workshop is an all day event consisting of:
- A keynote speaker
- Lectures
- Parent focus groups
- Past workshop themes have included: parent coping skills and strategies, education on diagnoses, social and skill development in children, and enhancing the family dynamic.

Objectives

- 1) To obtain parent feedback on both the workshop and programs offered at CERC.
- 2) Use the Theory of Change model to incorporate parent suggestions into program development at CERC.

Conceptual Framework

Theory of Change: The Policy Cycle

Conceptualization of Problem

(Parent feedback via workshop)

Monitoring and Evaluation

Policy Development

Policy Implementation:

(CERC Program Development based on parent feedback)

Methodology	Re
<u>2018 Parent Workshop</u> :	
 The theme of this year's workshop was "You are a Superhero". 	
 Session topics included: <i>Stress management</i> 	
• Family communication	
• Transitioning from adolescence into adulthood	
• Managing disability through adulthood	
• Adolescent social media presence	
• Academic success	
Workshop Goals:	
Empower parents to become advocates for their children.	
Foster collaboration between clinicians and parents.	
Reduce parental social isolation.	
Provide a forum for parents to voice their feedback and concerns.	
<u>Survey</u> :	Сс
 Parents were asked to complete a 15 item survey at the end of the workshop. 	•
 Questions utilized a Likert-scale and open-ended format. 	
 Surveys were administered in both Spanish and English. 	•

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Percentage of Respondents who "Strongly Agree"

0	20

Learned new information **Enjoyed the workshop** Information was easy to understand Helped me connect to other parents Helped with my skills Better able to manage child's needs at home **Connected with parents who shared experience** Better able to help my child get needed services Helped with skills and tips for my child Helped me with information about my child Helped me locate health and social benefits Helped me find resources in community

Would recommend workshop to other parents

Suggestions from Parents:

1) Include additional topics at next year's workshop (e.g., reward systems for children, social skill development, transportation).

2) Create more events for parents at CERC.

3) Hold Spanish and English conjointly to enhance cohesion and sense of community among parents.

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- Overall, the 2018 Parent Workshop was well received by parents who completed the post workshop survey. • Over 90% strongly agreed that they would recommend the workshop to other parents.
- Over 80% strongly agreed that they learned new information, enjoyed the workshop, and felt the information was easy to understand.
- Parents offered specific suggestions for programmatic improvement such as including more parent events at CERC, adding topics for next year's workshop, and holding the Spanish and English sessions together.
- CERC clinical staff has met to discuss parent feedback. They will implement suggested changes and involve parents in curriculum planning for 2019.

